

Plusnet SafeGuard

Controls & Settings guide

Plusnet SafeGuard allows you to restrict access to inappropriate content on certain websites on all your devices that are connected to the Plusnet broadband connection.



What do I need?

A Plusnet account and broadband subscription

Restrictions you can apply



Cyberbullying



Drugs & Criminal Skills



Inappropriate content



Online games



Phishing & Malware



Pornography & Adult

Infected Sites



Suicide & Self-harm

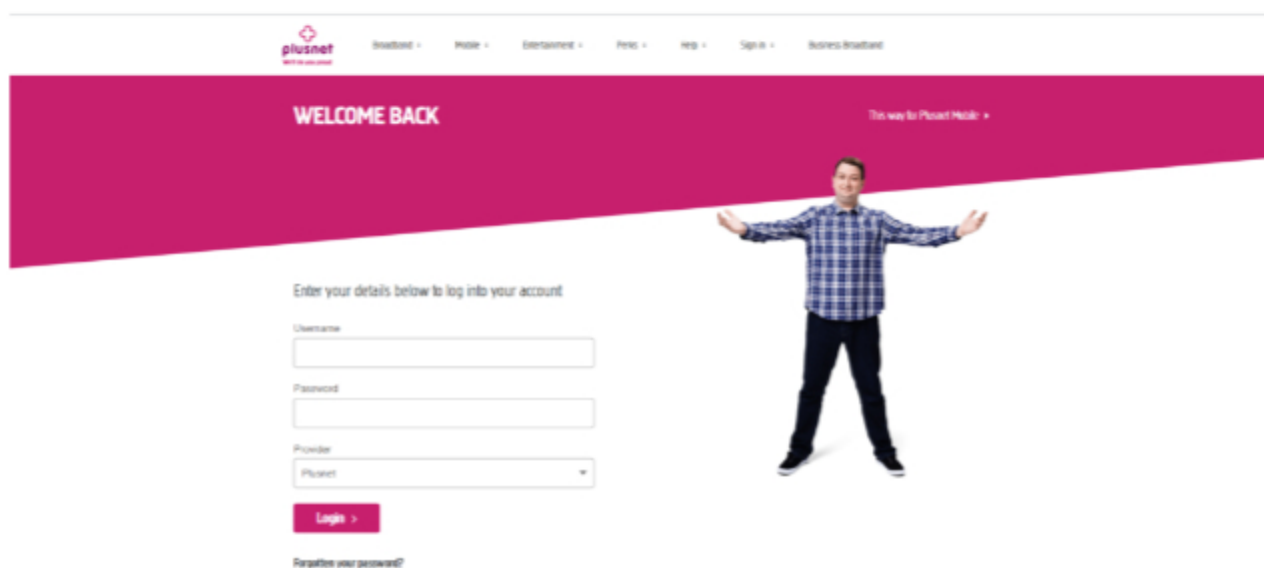


Weapons & Violence,

Gore & Hate

Step by Step instructions

1. Go to [plus.net](https://plusnet.com) and log in to your Plusnet account with the username and password you created when you signed up for Plusnet – you'll find it in any email Plusnet has sent you.



The screenshot shows the Plusnet website's login page. At the top, there is a navigation menu with links for 'Broadband', 'Mobile', 'Entertainment', 'Frees', 'Help', 'Sign in', and 'Business broadband'. Below the navigation is a large pink banner with the text 'WELCOME BACK' on the left and 'This way to Plusnet Mobile' on the right. In the center of the banner is a man in a blue and white checkered shirt with his arms outstretched. Below the banner is a login form with the following fields: 'Username', 'Password', and 'Provider' (a dropdown menu with 'Plusnet' selected). A pink 'Login' button is located below the form. At the bottom of the form, there is a link that says 'Forgotten your password?'.

plusnet
Broadband • Mobile • Entertainment • Frees • Help • Sign in • Business broadband

WELCOME BACK This way to Plusnet Mobile

Enter your details below to log into your account

Username

Password

Provider
Plusnet

Login

[Forgotten your password?](#)

2. Once you have logged in select 'Broadband' from the top navigation and then select 'Safeguard' from the 'Help and Settings' section at the bottom.

The screenshot shows the Plusnet website's broadband service page. At the top, the navigation menu includes 'Broadband', 'Mobile', 'Entertainment', 'Perks', 'Help', 'Sign in', and 'Business Broadband'. Below this is a secondary navigation bar with icons for Home, Manage Account, Billing, My Perks, Offers and Upgrades, Broadband (highlighted with a red box), Phone, Add-ons, Refer a friend, and Logout. The main content area is titled 'Broadband' and features a 'Your broadband service' box with details like 'Product: Unlimited (Contracted)', 'Estimated Download Range: 1 - 3Mbps', 'Estimated Upload Range: 1Mbps', 'Minimum Guaranteed Speed: 0.4Mbps', and 'Current Line Speed (Download): 1.2Mbps'. A 'Change your broadband package' button is present. To the right, a 'Need help with something?' section lists links for 'Broadband speeds', 'Help & support', 'Setup your email', 'Webmail', 'Service status', 'The Plusnet community', and 'How to contact us'. At the bottom left, the 'Help and settings' section lists 'Connection Details', 'Broadband Firewall', 'Configure Static IP', 'Safeguard' (highlighted with a red box), 'Auto Login', and 'Broadband Troubleshooter'. The 'Account information' section lists 'Order Tracker', 'Upgrade Account', and 'Starter Pack'.

3. On the SafeGuard overview page, switch click the ON/OFF button at the top of the screen to switch on the filter.

The screenshot shows the Plusnet SafeGuard overview page. At the top left is the Plusnet logo with the tagline 'We'll do you proud'. At the top right is a 'Log out' link. Below the logo is a dark grey bar with the text 'SafeGuard: Off' and a sub-header 'Turning SafeGuard ON or OFF can take up to two hours to affect your connection'. To the right of this bar is a toggle switch labeled 'OFF ON', which is highlighted with a red box and has a hand cursor pointing to it. Below the bar is a sidebar with an 'Overview' section containing links for 'Timer', 'Block Categories', 'Block Websites', 'Allow Websites', 'Change History', and 'Help'. The main content area is titled 'Welcome to Plusnet SafeGuard' and contains the text: 'Here you can control the internet content that your household or business can access. There's nothing to download and it's quick and easy to set up'. Below this is a 'Getting started:' section with three bullet points: 'Switch SafeGuard ON or OFF above and then restart your router to make the change active.', 'Control access to the websites or categories that you do or don't want to see', and 'We've blocked some categories by default, including: Pornography, Hate & Intolerance and Tasteless. You can change these at any time.' At the bottom, a light blue box contains a question mark icon and the text 'For more information about Plusnet SafeGuard visit [Help](#)'.

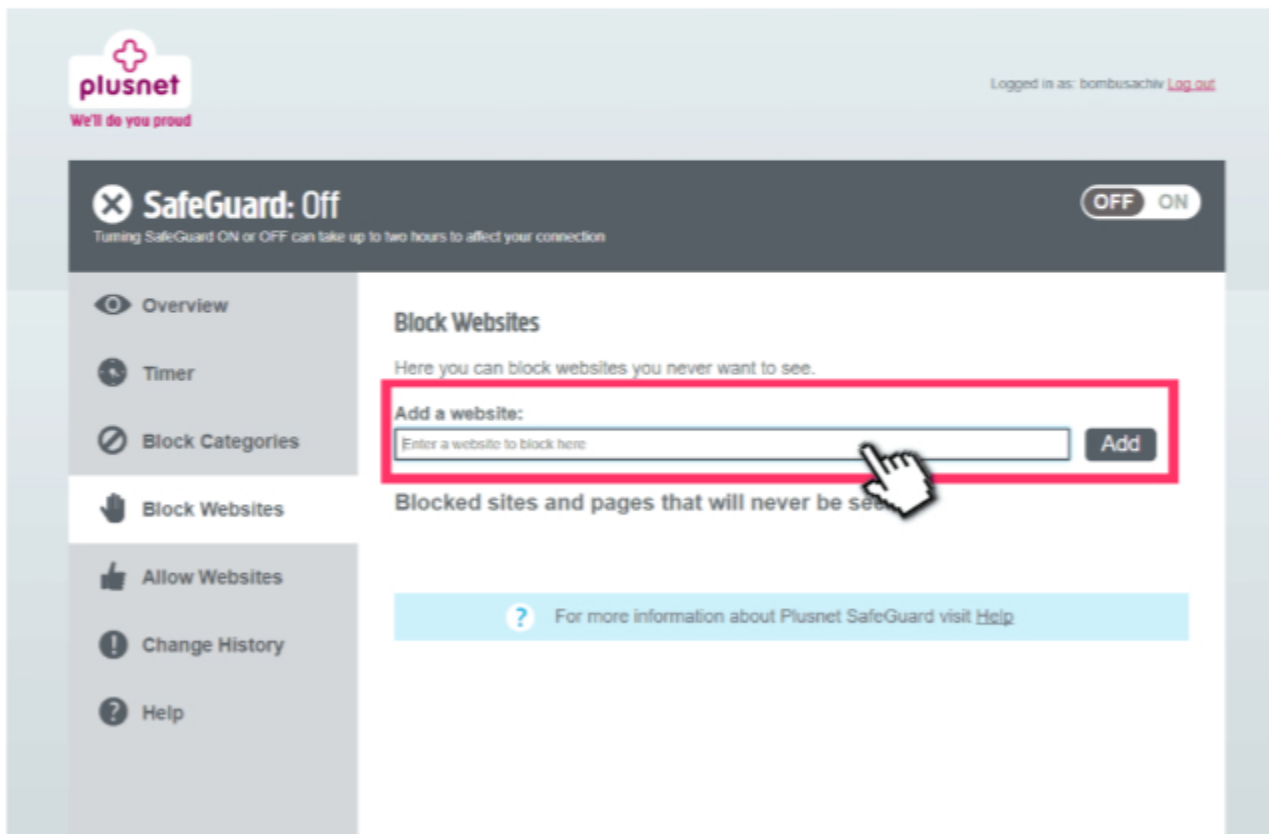
4. Specify the time you want the controls to be active and the filter will only work between these times.

The screenshot shows the Plusnet SafeGuard interface. At the top left is the Plusnet logo with the tagline "We'll do you proud". At the top right, it says "Logged in as: bombusachiv Log out". Below the logo is a dark grey header with "SafeGuard: Off" and a toggle switch set to "ON". A sub-header reads "Timer". The main content area is titled "Timer" and contains the instruction: "Specify the time you want SafeGuard to be active. Once you turn the timer on filtering will only happen between these times." Below this is a form with "Activate filters between:" followed by two time pickers, both set to "00:00", and an "and" separator. To the right of the form is a checkbox labeled "Time filtering active" which is currently unchecked. A red rectangular box highlights the time pickers and the "and" separator, with a hand cursor pointing to the second time picker. Below the form is a light blue button with a question mark icon and the text "Can't find what you're looking for? View the help page". At the bottom of the page, there is a footer with copyright information: "2014 © Plusnet plc - All Rights Reserved" and links for "Privacy | Cookie Policy | Code of Practice | Complaints Code of Practice | Legal | Accessibility", along with a "Return to top" link.

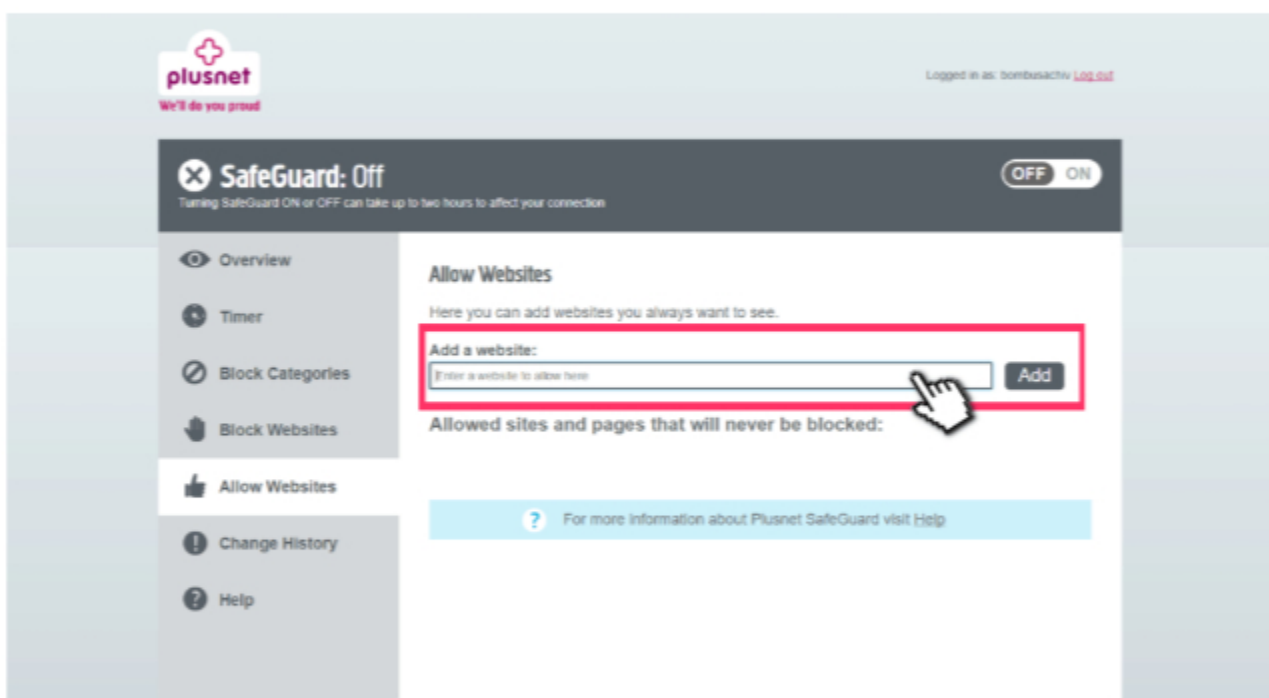
5. Click on 'Block categories and click on 'block' to apply the filter category.

The screenshot shows the Plusnet SafeGuard interface. At the top left is the Plusnet logo with the tagline "We'll do you proud". At the top right, it says "Logged in as: bombusachiv Log out". Below the logo is a dark grey header with "SafeGuard: Off" and a toggle switch set to "OFF". A sub-header reads "Block Categories". The main content area is titled "Block Categories" and contains the instruction: "Here are the categories you can block." Below this is a paragraph: "Pornography, Hate & Intolerance and Tasteless are automatically blocked unless you've unblocked them." Below the paragraph is a table with three rows, each representing a block category. The first row is "Chat & Instant Messaging" with a description "Websites relating to Internet chat, chat rooms and messaging services." and a "Block" button. The second row is "Dating" with a description "Websites promoting networking for interpersonal relationships (e.g. escort services, match-making and online dating)." and a "Block" button. The third row is "Educational Plagiarism" with a description "Websites about cheating, or ones that provide test and written answers." and a "Block" button. On the left side of the page, there is a sidebar with navigation links: "Overview", "Timer", "Block Categories", "Block Websites", "Allow Websites", "Change History", and "Help". A hand cursor is pointing to the "Block Categories" link in the sidebar.

6. Select 'Block sites' to enter a list of specific sites that you wish to block.



7. Select 'Allow Websites' to enter a list of specific sites that you'd like to allow.



8. Restart your router by turning it off and then on. Plusnet SafeGuard should be activated once it has restarted.

